

1700 G Street NW
Washington, DC 20552



RE: FOIA Request #BCFP-2019-0124-F

December 7, 2018

Paul Gottinger
MuckRock News
411A Highland Avenue
Somerville, MA 02144-2516
Via e-mail: 65082-03048695@requests.muckrock.com

Dear Mr. Gottinger:

This letter is to inform you that on December 6, 2018, the Bureau of Consumer Financial Protection (BCFP) received your Freedom of Information Act (FOIA) request dated December 6, 2018. Your request sought:

Request for the information on The Consumer Financial Protection Bureau's Consumer Complaint Database related to the 30 banks listed on this site:
<https://www.yellowpages.com/brookline-ma/banks>.

You have been determined to be a non-commercial requester and provisions of the FOIA allow the BCFP to recover part of the cost of complying with your request. You will be charged for the search (after the first two hours) and duplication (after the first 100 pages) costs in accordance with the BCFP Interim FOIA regulations as applicable to non-commercial requestors. The BCFP's FOIA Fee Schedule may be viewed at www.consumerfinance.gov/foia-requests/fee-schedule/. **You did not indicate in your request a specific amount you were willing to pay. Therefore, in accordance with our regulations, your submission of a FOIA request is construed as an agreement to pay up to \$25.00.** You will be contacted in the event there are additional fees related to the processing of your request beyond this amount.

consumerfinance.gov

For inquiries concerning your request, please contact Holly Walter at 202-435-7210 and reference the FOIA request number above, or contact our FOIA Public Liaison at BCFP_FOIA@CFPB.gov or by phone at 1-855-444-FOIA (3642).

Sincerely,

A handwritten signature in blue ink, appearing to read "R. D. Lazier".

Raynell D. Lazier
FOIA Manager
Operations Division